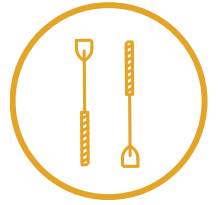


Presume confidence - believe that they can and assume they are eager to learn



**Talk to them - not around them
Introduce yourself, ask questions,
ask for permission, offer them
choices**

Supporting Non-speaking Equestrians

**Use the riders
preferred method for
communication**

**Notice their gaze
or interest**

**All behavior is a form
of communication**

**Watch for facial
expressions and body
language - mirror them
as appropriate**

**Get permission from them
to hold, touch or use their
ACC device with them.**

**Allow extra space and
time for thier
response**